(c) whether a new device for completely eliminating public complaints has ben introduced by certain Zonal Railways by way of removing printed complaints books from counters at important stations like *Ahmedabad; Agra, Kanpur and* Ambala etc.; and

(d) if so, whether there is any proposal under Government's consideration to give rewards to the Area Managers at the above stations?

THE MINISTER OF STATE OF THE MINISTRY OF RAILWAYS (SHRI MADHAVRAO SCINDIA): (a) The Public Grievance Redressal Machinery on the Divisions is functioning under the charge of Additional Divisional Railway Managers.

(b) No additional posts have been created for redressal of public grievances and the work is being attended to within the existing manpower available.

(c) No, Sir. Printed complaint books are available at stations.

(d) Does not arise.

Dismissal/suspension of Class III Railway Employees

113. SHRI SHAMIM AHMED SIDDIQI: Will the Minister of RAILWAYS be pleased to state:

(a) the details of Class III employees suspended, reverted, removed|dissmissed and compulsorily retired under review scheme by the Senior Divisional Commercial Superintendent, Northern Railway, Allahabad, during the period January, 1986 to February, 1987; monthwise, separately.

(b) whether other departmental heads on Allahabad Division itself, are not following the same pattern;

(c) whether appeals of aggrieved railway employees are being deliberately delayed by Senior Divisional Commercial Superintendent; and

(d) what steps are proposed to be taken to ensure the speedy justice to the employees?

THE MINISTER OF STATE OF THE MINISTRY OF RAILWAYS (SHRI MADHAVRAO SCINDIA): (a) to (d) Information is being collected and will be laid on the Table of the Sabha.

Electronic Exchange at Karim Nagar, Andhra Pradesh

114. SHRI TALARI MANOHAR: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether there is any proposal under Government's consideration to introduce electronic exchange or crossbar exchange at Karim Nagar, Andhra Pradesh; and

(b) if so. the probable date by which it will start functioning?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI SONTOSH MOHAN DEV): (a) Yes, Sir. There is proposal for a 2,000 lines Indian Crossbar type exchange, project estimate has been sanctioned.

(b) There is no land avilable at present. It will take about 5 years for exchange to start functioning after the land becomes available.

Specialist Status in the N.D.M.C. Health Cadre

115. SHRIMATI KRISHNA KAUL: Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether it is a fact that Medical Officer of Health and Medical Supdt. of NDMC Hospital, Moti Bagh, New Delhi belong to a specialist